

WOLSELEY COMMUNITY AND ECONOMIC DEVELOPMENT TRUST JOB DESCRIPTION

COMMUNITY CANCER CHAMPIONS PROJECT

JOB TITLE SENIOR SOCIAL PRESCRIBING LINK WORKER

RESPONSIBLE TO WATERSIDE HEALTH NETWORK (PCN)

PERSONALISED CARE SERVICE SENIOR TEAM LEADER

SALARY £28,000 (37.5 hours)

Main Purpose of Role:

- To support people referred to the Primary Care based Healthy Futures Social Prescribing Programme to access local services and activities to improve their health and wellbeing.
- To develop strong working relationships within the Waterside Health Network of General Practices, including Primary Care Social Prescribing Link Worker colleagues, and other health professionals across the cancer pathway.
- To develop, build and maintain effective partnerships and relationships with local voluntary and community sector organisations to support signposting of patients.

Duties and responsibilities:

Assessing and support planning/goal setting

- To check in with patients and discuss their end of treatment summary from oncology team
- To identify the non-clinical needs of the patient using Macmillan's Holistic Needs Assessment tool while concurrently identifying their strengths, resourcefulness, and assets.
- To co-produce support plans and strengths-based goals with the patient.

Patient centred support

 To signpost patients to available and appropriate resources (eg information and support; digital inclusion support; community groups; cancer support groups) to meet the person's needs.

- To support individuals in the coordination and navigation of health, social care and wider systems (eg benefits, housing) so that the person affected by cancer can access the right help at the right time, both during and following completion of treatment.
- Provide practical and emotional support to the person affected by cancer, together
 with offering direct practical support eg advice on managing fatigue such as pacing,
 keeping a diary on sleep or eating, as well as understanding what local services are
 available to help.
- To act as an advocate and facilitator to resolve issues for patients that may be perceived as barriers to care or support.

Development of knowledge/best practice of broader workforce in relation to cancer

- To develop excellent network links with people employed within PCNs in Plymouth who have contact with/whose role involves supporting people affected by cancer (i.e. social prescribers, cancer co-ordinators)
- Act as a resource and support to facilitate the development of knowledge and skills within the broader workforce who are or will be supporting people affected by cancer (eg social care practitioners/health practitioners).
- To support the development and distribution of culturally appropriate, bespoke health literacy information for people affected by cancer within diverse communities in Plymouth.

Applied strengths based practice

- Support patients to find opportunities to use their own strengths and resourcefulness to lead, or join with others to lead, new community support initiatives for people affected by or living with cancer.
- Help patients to understand the cancer champions project and link those who are interested in becoming cancer champions with the Project's volunteer manager.
- To collaborate with project staff team to promote and deliver Cancer Café's and other co-designed cancer support activities in outreach venues in Plymouth.
- Supporting patients to develop their own self-management strategies to embed and sustain behaviour change and effectively manage their cancer/impacts of treatment.

Data collection and evaluation

- To document and monitor all aspects of service delivery, supporting data collection for evaluation and audit.
- To provide regular feedback as part of overall monitoring and evaluation of project by steering group.

General:

- Attend supervision/team meetings
- Adhere to policies and procedures of any host organisations where you will be based
- Assist with recruitment, support and mentoring of volunteers

- Undertake any training identified as needed by the Team Leader
- Observe Wolseley Trust policies in respect of equal opportunities, health and safety, confidentiality and data protection.

PERSON SPECIFICATION

Essential

Experience

- Experience of working in health and wellbeing and community engagement;
 specifically, advice and/or support services
- Experience of providing 1:1 support to people
- Managing a caseload of people with varied and sometimes complex needs

Knowledge

- Educated to degree level or equivalent or have equivalent experience.
- Qualifications or equivalent experience in the promotion of health and wellbeing, social care, coaching or therapeutic approaches.
- A demonstrable understanding of health and wellbeing and social inequalities and approaches to tackling these.

Skills

- Strong organisational, time management and planning skills
- Able to engage with people and support and motivate them to make decisions and change their behaviour.
- Excellent communication and relationship building skills with the ability to engage with a range of partners.
- Excellent interpersonal skills enabling the post holder to engage and influence with a range of people and organisations.
- Computer literacy

Personal Attributes

- A keen interest in promoting health and wellbeing.
- A flexible approach to the working environment and able to work from more than one base.
- Able to work independently and as part of a team.
- Empathetic and supportive
- Willingness to undergo a DBS check at enhanced level.
- Car driver able to use own vehicle for work.

Desirable

- Experience of working in cancer services, working with people living with and beyond cancer, their families, and carers.
- Knowledge of cancer pathways and Macmillan Cancer Support

• Local knowledge of VCS and community services in Plymouth

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